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AN OVERVIEW OF

A Brief Guide to Recommendations on a Domestic Energy Performance Certificate

An Energy Performance Certificate (EPC) is created following a non-invasive assessment of a dwelling. The assessor will collect data about the house, flat, or apartment visited and, depending on the details input into RdSAP methodology software, recommendations will be generated automatically.

The requirements for getting an EPC have not changed, however, there have been some changes made to the energy efficiency information provided and the way in which people can access their property's EPC.

Key Facts

Recommendations are triggered solely by the information collected at the time of the inspection. The assessor does not choose the recommendations, and the text or descriptions within them cannot be altered..

Recommendations FAQs

Q. I have 100mm of loft insulation but wish to increase this. Why is a recommendation to do so not showing on my EPC?
A. Existing levels of <100mm will trigger a recommendation as long as one whole SAP point would be gained by doing so. Otherwise, the recommendation will not appear.

Q. Retrofitted floor/wall insulation is already present at my dwelling. Why do recommendations appear for these?
A. As the survey is non-invasive, the assessor cannot record any element which cannot be seen or documented.

If you have documentary evidence that the floors or walls were insulated, please let the assessor know so that he/she can take a copy of this and reflect the improvement in a new EPC.

Q. I want to replace my gas boiler. Will an EPC recommend a new one?
A. If a non-condensing gas boiler is fitted at the time of the inspection, a recommendation will usually appear on the EPC to replace this with a condensing model.

Q. Where can I go if I have questions about EPC recommendations?
If you have any further questions about the recommendations on your EPC, please contact an Elmhurst accredited energy assessor.

Contact an Elmhurst member today:

EPC EAST

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